
Michael A. PietruntiPresident &
Chief Executive Officer

May 5, 2008

Mr. Frank Cucco
Chief Executive Officer
Impact Networking, LLC.
953 South Northpoint Blvd
Waukegan, Illinois 60085

Dear Frank:

I want to personally express my congratulations to you and your team at Impact Networking for your recent recognition as the winner of three prestigious Perfect Image Awards.

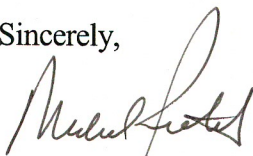
It is a great honor to have been recognized as *Dealer of the Year*, in addition to receiving acknowledgment for having the *Most Innovative Customer Retention Program* and *Best Implementation of Technology Strategies*. It is clear that Impact Networking is a best-in-class organization, and understands the true value of customer relationships and technology excellence.

These impressive achievements signify the commitment and hard work your entire organization dedicates to ensuring the best customer experience, and it is evident by these awards that providing the highest quality document solutions for your customers is critical to the success of your organization.

We, at Kyocera Mita America commend you for your excellence in the field, and are proud to be one of your organization's partners.

Congratulations, again.

Sincerely,

Michael Pietrunti
President & CEO